

Knowledge Management and Operations of the Independent National Electoral Commission (Inec) in Nigeria

Dr. Tella Adeniran Rahmon *

Department of Business Administration, Faculty of Art, Social & Management Sciences, Atiba University, Oyo, Oyo State, Nigeria

Prof. Adewoye Jonathan Oyerinde

Professor, Department of Business Management, Faculty of Management Sciences, Ladoke Akintola University of Technology (LAUTECH), Oyo State, Nigeria

Dr. Salau, Nurudeen Adeyemi

Department of Business Administration, Faculty of Management Sciences, Lagos State University, Ojo, Lagos State, Nigeria

Abstract

Electoral processes worldwide face numerous challenges that compromise their transparency, and voters' engagement. The study determined the effect of knowledge management practices on the transparency of electoral processes within INEC and voter engagement in Nigeria. The analysis demonstrated that knowledge management practices—Socialization, Externalization, Combination, and Internalization—significantly influence both aspects. For transparency, the findings revealed that effective knowledge management practices contribute positively, with Externalization having the most substantial effect. This indicates that converting tacit knowledge into explicit forms and ensuring its accessibility is crucial for enhancing transparency in electoral processes. The results underscore the importance of robust knowledge documentation and sharing practices in fostering transparent operations within INEC and voters' engagement in Nigeria.

Keywords

Knowledge management, knowledge management practices, transparency and voters' engagement.