

A Bibliometric Analysis of Global Research Trends in Alternative Dispute Resolution for Business SME's

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Abstract

This paper analyzes trends in Alternative Dispute Resolution (ADR) for business small and medium enterprises (SMEs). Additionally, it aims to highlight the important contributions of authors, journals, nations, and institutions or organizations in the field. This paper uses bibliometric methods to analyze relevant literature metrics, such as research trends, influential contributions, and emerging themes, from 1905 to the current year based on the Scopus database. Additionally, the authors use VOSviewer to conduct analyses to identify the core literature and research hotspots in this field. The findings from the bibliometric review shows the growing trends in publications. Besides that, the authors and institution from US and UK be dominance in this research field. The themes of alternative dispute resolutions were found related with business and technology. There is lower number of publications discussing about alternative dispute resolution (ADR) in the context of small and medium enterprises (SMEs). This study relies solely on a single database (Scopus), which may limit the scope of the findings. However, these findings enhance understanding of alternative dispute resolution trends in small and medium enterprises and provide evidence-based recommendations for legal and institutional reform.

Keywords

Alternative dispute resolutions, ADR, Bibliometric analysis, Business, Small and medium enterprise, SMEs.